



Cooley Team at NASFAA 2018

June 20, 2018

The NASFAA National Conference starts on Sunday, June 24 in Austin and is the premier event serving the student financial aid community. Student aid professionals from across the nation attend the NASFAA National Conference each year to teach, learn, network and share best practices.

The conference provides valuable, up-to-date information on the student aid programs from financial aid veterans. It is a unique training and professional development opportunity that will equip student aid professionals with the tools they need to better serve students and families. Attendees can also learn about product and software innovations from 65+ exhibitors.

Cooley is a sponsor of the 2018 NASFAA National Conference, and several members of the Cooley team will be attending the conference. In addition, Marjorie Arrington will be speaking on a panel.

[Marjorie Arrington](#)

It Did Not Go As Expected: Audit Findings and Developing Corrective Action Plans

Panelist: Marjorie Arrington

Tuesday, June 26

3:00 – 4:00 pm

The Department of Education found that many institutions failed to implement a corrective action plan (CAP), or that the CAP did not remedy instances of noncompliance. The goal of this session is to help participants better understand common gaps or weaknesses in CAPs, and most importantly, create a path forward to determine what the next actions are after the CAP is developed. Is it working, and what changes are needed? Collectively, we will discuss next steps, having necessary conversations on campus, and best practices for policies and procedures revisions.

Other Cooley team members attending the conference are listed below.

[Rebecca Flake](#)

[Pat Dickerson](#)

Marjorie Arrington assists schools, colleges and universities with matters relating to the management and administration of federal, state and private student financial assistance programs.

Patricia Dickerson is a senior manager of higher education services, with specific responsibility for matters relating to the management and administration of the federal Title IV student financial aid programs.

Rebecca Flake focuses on federal student financial aid matters. She has been in the financial aid industry for 20+ years in the capacities of a financial aid advisor, financial aid director and compliance auditor.

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